

# Missouri Public Service Commission

## EFIS – Access EFIS

Follow the steps below to access the Missouri Public Service Commission's EFIS system.

1. Navigate to the Commission's website at [www.psc.mo.gov](http://www.psc.mo.gov).
2. On the PSC's home page
  - a. Click the '**EFIS (Login Required)**' link from the menu on the left;**OR**
  - b. Click the '**Electronic Filing/EFIS**' icon near the middle of the page.

Electric   Manufactured Housing   Natural Gas   Telecommunications   Water/Sewer

**Events Now Streaming**  
*No Events Active*

- About the PSC
- The Commissioners
- Orders/Notices
- Agenda/Minutes
- PSC Reports Volumes
- **EFIS (Login Required)**
- PSC Rules/Statutes
- Forms
- Contact Us

**Learn About The Cold Weather Rule**  
Rule Is In Effect From November 1 To March 31

**How Do I...**

- Access EFIS Without Login
- Watch PSC Webcasts
- Submit Comments
- Request Records
- Apply For A Job
- Find A Local Utility
- Voice A Complaint
- Get Email Updates
- Prepare For Storms
- Get The PSConnection

**Recent News** | PSC Sets Intervention Deadline In KCPL-GMO Case EA-2015-0256

Agency Notice   New procurement tool for Missouri

**ELECTRONIC FILING / EFIS**   **LEARN ABOUT RATE CASES**   **CONSUMER SERVICES**   **PSC CALENDARS**

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3. The **Electronic Filing/EFIS** page will open.
4. Scroll down to the '**Main Menu**' section of EFIS topic.
5. Click the '**EFIS**' link.

### Electronic Filing / EFIS

**Electronic Filing and Information System (EFIS)** is the Missouri Public Service Commission's repository for all filings, complaints, inquiries, agendas, and comments.

#### Disclaimer

It is the sole responsibility of the person or entity submitting a "public" version of the electronic document file(s), not the Missouri Public Service Commission (MoPSC), to take appropriate measures to ensure that any embedded "proprietary" and "highly confidential" information is non-viewable, non-searchable and non-reversible. By filing a "public" version in electronic form, the filer affirmatively acknowledges that any hidden embedded "proprietary" and "highly confidential" information is, to the best of his or her knowledge, information and belief, non-viewable, non-searchable and non-reversible.

The Electronic Filing and Information System (EFIS) of the MoPSC cannot verify the content, quality or format of the electronic file(s) submitted. Files submitted using EFIS cannot be larger than 20MB. To submit file(s) larger than 20MB, please contact the EFIS Technical Helpdesk for assistance (see contact information listed below). It is the sole responsibility of the person or entity submitting the electronic file(s) to examine the stored version of the file(s) to ensure that the information content, document quality and format of the electronic document file(s) provides an accurate and complete representation of the printed copy of the information.

#### Browser Requirements

Any modern web browser; it will work on mobile browsers but the EFIS web application is not currently optimized for that platform.

#### Main Menu Section of EFIS -- For Filing/Submission

- **EFIS** - this link will take you to the main menu section of EFIS.

The links below will take you directly to frequently used sections of EFIS. Log-in is only required when accessing Filing/Submission and/or Outage/Incident areas. The rest are open to the public.

- **EFIS Help** - Help documentation for the different areas of EFIS.

6. EFIS will open to the Welcome screen.



For additional assistance, please contact the Data Center at 573-751-7496 (local to Jefferson City, MO) or [datacenter@psc.mo.gov](mailto:datacenter@psc.mo.gov).